

Health Care Complaints Commission

RAISING CONCERNS ABOUT HEALTH CARE 5dacd1219d Concerned about healthcare The Health Care Complaints Commission can help - July 2021 - Concerned about healthcare The Health Care Complaints Commission can help - July 2021 50 minutes - In this webinar we hear from the **Health Care Complaints Commission**, about the types of complaints they manage, how to make a ... 5dacd1219d The role of the Health Complaints Commissioner - The role of the Health Complaints Commissioner 1 minute, 23 seconds - The HCC is an independent and impartial statutory body that opened on 1 February, 2017 under the **Health Complaints, Act** 2016. 5dacd1219d Complaints and continuous improvement in practice - Sector Webinar - Complaints and continuous improvement in practice - Sector Webinar 59 minutes - In our sector webinar on 17 October 23 we discussed Aged **Care**, Quality Standard 6 – Feedback and **complaints**, - and what each ... 5dacd1219d CASE STUDY: OUTCOME 5dacd1219d HCC Case Study: Advice \u0026 Explanation - HCC Case Study: Advice \u0026 Explanation 1 minute, 17 seconds - The Health **Complaints Commissioner**, (HCC) resolves complaints about **healthcare**, and the handling of health records in Victoria, ... 5dacd1219d A message from the Mental Health Complaints Commissioner - A message from the Mental Health Complaints Commissioner 3 minutes, 11 seconds - The Mental **Health Complaints Commissioner**, and the Chair Commissioner of the new Mental **Health**, and Wellbeing Commission ... 5dacd1219d Search filters 5dacd1219d HOW LONG DOES IT TAKE? 5dacd1219d HCC Case Study: Compensation - HCC Case Study: Compensation 1 minute, 15 seconds - The Health **Complaints Commissioner**, (HCC) resolves complaints about **healthcare**, and the handling of health records in Victoria, ... 5dacd1219d ASSESSMENT OUTCOMES 5dacd1219d Our role and approach to complaints - Our role and approach to complaints 1 minute, 41 seconds - The Mental **Health Complaints Commissioner's**, role and approach to complaints. Produced by fizzfarm.com.au. 5dacd1219d Intro 5dacd1219d THE ASSESSMENT OUTCOME 5dacd1219d Rights-based complaints handling under the new Aged Care Act webinar - Rights-based complaints handling under the new Aged Care Act webinar 58 minutes - Our first sector webinar for 2026 focused on rights-based **complaints**, handling under the new Aged **Care**, Act. Hosted by ... 5dacd1219d Subtitles and closed captions 5dacd1219d Aged Care Complaints Commissioner - Aged Care Complaints Commissioner 45 minutes - In fact the aged **care complaints commissioner**, entity the department of **health**, or parts of it and the Australian age **care**, quality ... 5dacd1219d Have you ever assisted a client with a concern about health care? 5dacd1219d Message from the Mental Health Complaints Commissioner, Treasure Jennings. - Message from the Mental Health Complaints Commissioner, Treasure Jennings. 1 minute, 10 seconds - In this video, **Commissioner**, Treasure Jennings talks about the MHCC's role in resolving **complaints**, within Victoria's public mental ... 5dacd1219d TIPS FOR RAISING CONCERNS 5dacd1219d Case study one (green) - which assessment outcome is suitable for this case? 5dacd1219d HCC Case Study: Quality Change \u0026 Refund - HCC Case Study: Quality Change \u0026 Refund 1 minute, 41 seconds - The Health **Complaints Commissioner**, (HCC) resolves complaints about **healthcare**, and the handling of health records in Victoria, ... 5dacd1219d CASE STUDY: COMPLAINT 5dacd1219d 11.5 - Health System Complaints - 11.5 - Health System Complaints 17 minutes - ... a specific organization called the **health complaints commissioner**, or we call them hcc for short okay and that's a victoria specific ... 5dacd1219d TYPES OF COMPLAINTS WE MANAGE 5dacd1219d Playback 5dacd1219d Better Together: Transforming healthcare complaints. - Better Together: Transforming healthcare complaints. 57 minutes - ... implemented in today's presentation just while we're talking about **Healthcare complaints**, the **commission**, has recently released ... 5dacd1219d Treasure Jennings: Rights-based complaints handling - Treasure Jennings: Rights-based complaints handling 2 minutes, 48 seconds - Watch our video featuring Aged **Care Complaints Commissioner**, Treasure Jennings. It explains rights-based complaints handling ... 5dacd1219d NEED ASSISTANCE? 5dacd1219d HCC Case Study: Apology - HCC Case Study: Apology 1 minute, 9 seconds - The Health **Complaints Commissioner**, (HCC) resolves complaints about **healthcare**, and the handling of health records in Victoria, ... 5dacd1219d Case study two (purple) - which assessment outcome is suitable for this case? 5dacd1219d Rights-based complaints handling - Aged Care Complaints Commissioner (Auslan) - Rights-based complaints handling - Aged Care Complaints Commissioner (Auslan) 2 minutes, 47 seconds - Watch our video, with Auslan translation, featuring Aged **Care Complaints Commissioner**, Treasure Jennings. It explains ... 5dacd1219d Spherical Videos 5dacd1219d Making a complaint to the HCC - Making a complaint to the HCC 1 minute, 10 seconds - Need help resolving your **complaint**, about a Victorian **health service**,? Contact us at hcc.vic.gov.au or 1300 582 113. 5dacd1219d Dr Lynne Coulson Barr: Victoria's first Mental Health Complaints Commission - Dr Lynne Coulson Barr: Victoria's first Mental Health Complaints Commission 46 minutes - People need to be heard, respected and confident that their concerns will be treated seriously. If you're raising an issue [with a ... 5dacd1219d HOW TO MAKE A COMPLAINT 5dacd1219d General health service providers - General health service providers 2 minutes, 18 seconds - Did you know general **health service**, providers (including massage therapists, cosmetic treatment providers, naturopaths, ... 5dacd1219d General 5dacd1219d Keyboard shortcuts 5dacd1219d

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